

Delivery Policy

Professional and Broadcast equipment ordered from Lumina Broadcast Systems Australia Pty Ltd and our overseas partners and manufacturers have various delivery times, most of the hardware has to be manufactured, tested and shipped before leaving the supplier.

When Lumina Broadcast Systems Australia Pty Ltd quote products to customers we obtain expected delivery dates from the supplier, these lead times are stated on the quote presented to the client at that time.

Once orders are placed the suppliers confirm lead times ex works, and they inform Lumina Broadcast Systems Australia Pty Ltd prior to the goods leaving the factory.

Normal delivery once through Australian Customs can be 5 – 7 working days to our warehouse. Lumina Broadcast Systems Australia Pty Ltd turn the delivery around to the client in 48hrs using local freight companies.

Final local delivery to customer can take 3 – 5 working days depending on location of delivery.

Any further information can be obtained from;

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